

AGIBOT Official Website Privacy Policy

Updated on: December 29, 2025

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Welcome to the AGIBOT Official Website!

AGIBOT Innovation (Shanghai) Technology Co., Ltd. (hereinafter referred to as "**AGIBOT**") fully understands the importance of personal information to you and will make every effort to protect the security of your personal information. We are committed to maintaining your trust in us and abiding by the following principles to protect your personal information: the principle of consistency of rights and responsibilities, the principle of clear purpose, the principle of choice and consent, the principle of minimum necessity, the principle of ensuring security, the principle of subject participation, the principle of transparency, etc. At the same time, AGIBOT promises that we will take security protection measures to protect your personal information in accordance with mature industry security standards. Please read and understand this Privacy Policy (hereinafter referred to as "**this Policy**") before submitting personal information to AGIBOT.

This Policy applies to the services we provide to you through the AGIBOT Official Website (<https://www.zhiyuan-robot.com/>) and its sub-pages (hereinafter referred to as the "Official Website"). If a product and/or service has a separate privacy policy, the separate privacy policy shall prevail. It should be specially noted that this Policy does not apply to services provided to you by other third parties. For example, third-party services or websites you access through links on the Official Website. You understand that these services are independently provided to you by third parties, and third parties shall be solely responsible for the processing of your personal information in accordance with their policies or user agreements.

You should use our services after carefully reading and fully understanding this document (especially the content in bold). When you choose and click to agree, it means that you have understood this document and agreed that we will collect and use your information in the manner specified in this document. If you have any questions, opinions or suggestions about the content of this document, you can contact us through the contact information provided in the "Contact Us" section of this Privacy Policy.

This Policy helps you understand the following contents:

I. How We Collect Your Personal Information

II. How We Use Cookies and Similar Technologies

III. How We Use Your Personal Information

IV. How We Protect Your Personal Information

V. How We Store Your Personal Information

VI. Your Rights

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I. How We Collect Your Personal Information

Personal Information refers to various information recorded in electronic or other forms related to an identified or identifiable natural person, excluding information after de-identification.

In the process of your use of the Official Website, we will collect and use the information you actively provide when using the services or generated due to the use of the services in the following ways to provide you with, optimize our services and ensure the security of your account:

Collected Personal Information

Purpose	Involved Personal Information Fields
Purchase Consultation	name, contact number, email address, title (optional), company name, and province/city (optional)
Business Cooperation	name, contact number, company name, company address, whether to allow phone contact
Network Security and Service Experience	IP address, browser information, system type

1. Purchase Consultation

When you submit a purchase consultation through the "Contact Us" - "Purchase Consultation" on the Official Website, we will collect your name, contact phone number, email address, title (optional), company name, and province/city (optional) to arrange a technical personnel for you and provide you with the required purchase support services. You can also voluntarily provide a detailed description of your needs and application scenarios to help us understand your needs more accurately and respond in a timely manner.

2. Business Cooperation

If you wish to conduct business cooperation with us, you can contact us through the "Contact Us" - "Become a Partner" on the Official Website. We will collect your name, contact number, company name and company address to establish contact with you and promote relevant business communications. You can also voluntarily provide a detailed description of the business cooperation to help us fully understand your cooperation intentions.

3. Network Security and Service Experience

When you use the consultation services of this website, we may collect your IP address, browser information and system type to optimize the service experience and ensure operational security. If you refuse to provide the above information, you may not be able to use the consultation section of this website, but it will not affect your normal use of other functions of this website.

Please understand that this website is constantly updated and developed due to business changes. If we want to use your information for other purposes not specified in this Policy, or use the information collected for specific purposes for other purposes, we will inform you in a reasonable and sufficient manner (such as website announcements) and obtain your consent.

You understand and agree that if the information you provide contains the personal information of other third parties, you must ensure that you have obtained legal authorization and will independently handle any disputes arising from such personal information before providing it to us.

II. How We Use Cookies and Similar Technologies

To ensure the operation of the website, we will store small data files called Cookies on your computer or mobile device. Cookies usually include identifiers, site names, and some numbers and characters. The main function of Cookies is to facilitate your use of website products and services, and to help the website count the number of visitors, etc.

When you use our services, we may use Cookies or similar technologies to collect some of your personal information, such as your website browsing habits and login information. Cookies and similar technologies collect such information to meet the needs of your use of our services, simplify your repeated operation steps, protect the security of your information and account, and improve our products and services. We promise to use Cookies and similar technologies only within the scope of the purposes stated in this Privacy Policy.

If your browser allows, you can manage, (partially/fully) refuse Cookies or similar technologies through your browser settings; or delete Cookies or similar technology files already stored on your computer, mobile device or other devices, so that we cannot track your personal information in whole or in part. For detailed information on how to change browser settings, please refer to the relevant settings page of the browser you use.

III. How We Use Your Personal Information

1. Entrusted Processing

We may entrust authorized partners to process your personal information so that the authorized partners can provide you with certain services or perform functions on our behalf. We will only entrust them to process your information for the legal, legitimate, necessary, specific and clear purposes stated in this Policy. The authorized partners can only access the information necessary for performing their duties, and we will require them through agreements not to use this information for any other purposes beyond the scope of the entrustment. For example, when you submit your resume through the "Careers" recruitment portal on our website, we will entrust the third-party service "Feishu Recruitment" to assist in processing your application information, and its processing will also be subject to the privacy policy separately announced by Feishu Recruitment.

2. Sharing

We will not share your personal information with any companies, organizations or individuals except in the following cases:

- (1) Sharing with your explicit consent: After obtaining your explicit consent, we will share your personal information with other parties;
- (2) Sharing under legal requirements: We may share your information with external parties in accordance with laws and regulations, the requirement of dispute resolution through litigation, and the mandatory requirements legally proposed by government authorities or judicial organs;
- (3) It is necessary to provide your personal information to third parties to protect the interests, property or safety of AGIBOT, its users or the public from damage as required by law; and
- (4) Sharing with our affiliated companies and partners: Your personal information may be shared with our affiliated companies and partners. We will only share necessary information for the purpose of providing services to you and are bound by the purposes stated in this Policy.

Except for the above circumstances, we will not take the initiative to share or transfer your personal information to third parties outside AGIBOT. If there are other circumstances where your personal information needs to be shared or transferred to third parties outside AGIBOT, we will directly or confirm that the third party obtains your explicit consent for the above actions.

3. Transfer

We will not transfer your personal information to any companies, organizations, or individuals except in the following cases:

- (1) With your explicit consent, we will transfer your personal information to other parties; and
- (2) In the event of mergers, acquisitions, or bankruptcy liquidation, if the transfer of personal information is involved, we will require the new company, organization, or other entity that holds your information to continue to be bound by this Policy. If the collection, processing methods, use purposes, etc. of personal information agreed in this Policy change, we will require the company, organization, or other entity to re-obtain your authorization and consent.

4. Public Disclosure

We will only publicly disclose your personal information in the following circumstances:

- (1) Obtaining your explicit consent; and
- (2) Based on the requirements of laws and regulations, legal procedures, litigation or mandatory requirements of government authorities.

5. Exceptions

Please understand that in the following circumstances, we do not need to obtain your prior authorization and consent to share, transfer or publicly disclose your personal information:

- (1) Directly related to national security, national defense security;
- (2) Directly related to public security, public health, and major public interests;
- (3) Directly related to criminal investigation, prosecution, trial, and execution of judgments;

- (4) For the purpose of protecting the major legitimate rights and interests of you or other individuals such as life and property, but it is difficult to obtain the consent of the person concerned;
- (5) Personal information voluntarily disclosed by you to the public;
- (6) Personal information collected from legally publicly disclosed information, such as legal news reports and government information disclosure channels;
- (7) Necessary in accordance with the relevant agreements signed and performed with you or other written documents;
- (8) The collected personal information has been anonymized or de-identified;
- (9) Necessary for legitimate news reporting;
- (10) For academic research purposes, such as necessary for scientific research institutions to carry out statistical or academic research; and
- (11) Other circumstances stipulated by laws and regulations.

IV. How We Protect Your Personal Information

1. We have adopted security protection measures that meet industry standards to protect the personal information you provide, preventing data from being accessed, publicly disclosed, used, modified, damaged, or lost without authorization. We will take all reasonable and feasible measures to protect your personal information and ensure that the collected information is only used for the purposes specified in this Policy.
2. We will store your personal information in accordance with the requirements of laws and regulations such as the *Personal Information Protection Law*, the *Data Security Law*, and the *Cybersecurity Law*. All your personal information is stored within the territory of the People's Republic of China. If we need to transmit your personal information overseas, we will strictly comply with the provisions and requirements of laws and regulations to ensure the security of your personal information.
3. We will provide security measures to protect your information in accordance with existing technologies, provide reasonable security guarantees, and make every effort to prevent your personal information from being leaked, damaged, or lost. In the event of an unfortunate personal information security incident, we will, in accordance with the requirements of laws and regulations, promptly inform you of the situation and possible impact, the disposal measures we have taken or will take, suggestions for you to independently prevent and reduce risks, and remedial measures for you. We will promptly inform you of the relevant situation of the incident through email, letter, phone call, push notification, etc. If it is difficult to inform each individual information subject one by one, we will issue an announcement in a reasonable and effective manner. Meanwhile, we will also take the initiative to report the disposal of the personal information security incident to the regulatory authorities in accordance with their requirements.
4. Please be aware and understand that the Internet is not an absolutely safe environment. We strongly

recommend that you assist us in ensuring the security of your account through secure methods and the use of complex passwords. If you find that your personal information has been leaked, especially if your account or password has been compromised, please immediately contact us through the contact information provided in this document so that we can take corresponding measures in a timely manner to protect the security of your personal information.

V. How We Store Your Personal Information

1. Storage Location

In principle, personal information collected and processed by us during operations within the territory of the People's Republic of China will be stored within the territory of the People's Republic of China.

2.Storage Period

We promise that the storage time of your personal information will always be within the period required by law or reasonably necessary. For personal information beyond the period, we will immediately delete it or conduct de-identification. Unless there are mandatory retention requirements by laws and regulations, such as the *Cybersecurity Law* requiring the retention of relevant network logs for not less than six months in accordance with regulations.

The storage period of personal information mainly refers to the following standards, whichever is longer: the necessary period for completing the services related to you; responding to your possible inquiries or complaints; ensuring the security and quality of the services we provide to you; whether you agree to a longer retention period; whether there are other special agreements or legal provisions on the retention period.

VI. How to Exercise Your Rights Regarding Personal Information

We will respond to your right requests in accordance with the requirements of relevant laws, and we may also require you to conduct identity verification to assist us in cooperating with you to exercise your legal rights as a personal information subject. For your reasonable requests, we will not charge fees in principle, **but for repeated requests that exceed a reasonable limit, we will charge a certain cost fee as appropriate. We may refuse requests that are unreasonably repetitive, require excessive technical means (for example, need to develop a new system or fundamentally change existing practices), pose risks to the legitimate rights and interests of others, or are very impractical (for example, involve information stored on backup tapes), but we will explain the reasons to you.**

1. Query, Copy, and Correction of Personal Information

You have the right to query, copy, and correct your personal information, except for the exceptions stipulated by laws and regulations. You can contact us through the methods provided in the "Contact Us" section of this Privacy Policy to exercise your rights.

2. Deletion of Personal Information

You may request the deletion of your personal information in specific circumstances in accordance with the requirements of laws and regulations. **Please understand that in accordance with the provisions of relevant laws and regulations, if the retention period specified by laws and regulations has not expired, or if the deletion of personal information is technically difficult to achieve, we will stop processing except for storage and the adoption of necessary security measures.**

3. Restriction or Refusal of Processing

Please understand that some basic personal information is required for the services we provide to be completed. For additional personal information, you have the right to restrict or refuse our processing, but this may affect your use of certain services of ours.

4. Transfer of Personal Information

You can contact us through the methods provided in the "Contact Us" section of this Privacy Policy to exercise your legally entitled right to transfer personal information. Under the conditions that comply with the relevant national laws and regulations and the provisions of the cyberspace administration department, if you request to transfer your personal information to a personal information processor designated by you, we will provide a transfer channel in accordance with the requirements of relevant regulations.

5. Response to Your Requests

In addition to the rights listed above, you also enjoy other personal information rights in accordance with the applicable laws and regulations. After receiving your request, we will respond to your right exercise request in accordance with the requirements of relevant laws, and we may also require you or your user to conduct identity verification to assist us in cooperating with you to exercise your legal rights as a personal information subject.

Please understand that certain specific business functions and services of this website require your personal information to be completed. When you withdraw your consent or authorization, we will no longer be able to provide you with the corresponding functions and services, nor will we process your corresponding personal information. However, your decision to withdraw consent or authorization will not affect the personal information processing we have carried out based on your authorization.

VII. Protection of Minors' Personal Information

We attach great importance to the protection of minors' personal information. This website is only for adults; **if you are a minor under 18 years of age, please do not use our services.**

We will protect minors' personal information in accordance with relevant laws and regulations. If at any time a guardian has reason to believe that we have collected a minor's personal information without the guardian's consent, please contact us, and we will take measures to delete the relevant information as soon as possible.

VIII. Update of the Privacy Policy

We encourage you to review our privacy policy each time you use our services.

You understand and agree that in order to better provide you with services, we need to **revise and update this Privacy Policy** in a timely manner according to business needs and official website function adjustments. **We will publish the updated privacy policy in a prominent position of Products and Services and notify you by prompting in a prominent position, sending you push messages**, or other means. If you do not agree to the content of the updated privacy policy, you should not use or immediately stop using this official website.

IX. Contact Us

If you have any questions about this Policy, or if you have any questions about our processing of your personal information when using this website, you can contact us in a timely manner through the following contact information so that we can resolve your doubts promptly. We will reply to you in a timely manner within 15 working days after verifying your identity.

Address: Zhiyuan Innovation (Shanghai) Technology Co., Ltd., Caohejing Kangqiao Business Oasis, No. 2555 Xiupu Road, Pudong New Area, Shanghai

Contact Information: business@zhiyuan-robot.com